

Compliments and Complaints

Compliments are always greatly received and can be passed on either directly to staff and the SENCO, formally recorded via our regular questionnaires to parents at parents' evenings, or in the form of a letter to the Head Teacher. These positive comments will be published on this area of our school website.

We hope that complaints about our SEND provision will be rare, however, if there should be a concern the process outlined in the school Complaints Policy should be followed. Further information can be found in the school policies section of the website.

We are always seeking to improve on the quality of education we provide for children with SEND and are keen to hear from parents about their child's experience. We would also like your views about the content of our SEND Information Report. If you would like to comment please get in touch using the school's email address info@woodham.org.uk